



THE PORT OF
VIRGINIA®

HRCP II, L.L.C.

601 World Trade Center, Norfolk, VA 23510
(757)683-8000

Process for Gen Set Chassis– Starts October 1, 2021

September 30, 2021

As part of our ongoing efforts to improve the motor carrier experience, The Port of Virginia is pleased to announce a genset chassis rental program, sponsored and administered by HRCP.

This new genset chassis rental program is available as of October 1, 2021.

Important facts regarding HRCP genset program:

- The **ONLY** start stop location for HRCP gensets will be the Portsmouth Chassis Yard (PCY) 1 Harper Ave, Portsmouth VA 23707
- The operating hours of the PCY genset area will mirror the hours of the PPCY and PCY yards ([see the port website for details](#))
- All Gensets are equipped with GPS and Rapid Loss Fuel Monitors
- Operating instructions for the genset will be placed in the document holder on the chassis for the operators reference
- M&R can only be performed by Marine Repair Services or an authorized Thermo King Vendor
- All genset chassis will be available for pickup with a full tank of **ULTRA LOW SULFUR DIESEL FUEL**
- All genset chassis must be returned with a full tank of **ULTRA LOW SULFUR DIESEL FUEL**, or they will be turned around at the gate
- Drivers can go to the MRS shop at 798 Virginia Avenue, in Portsmouth, to fuel up the gensets (an established account with MRS is required) 757-401-7268

GENSET FAQ

1. **What type of fuel does the genset use?** *It uses ultra-low sulfur diesel fuel only.*
2. **Where do I return the genset chassis?** *The genset chassis may only be returned to the Portsmouth Chassis Yard (PCY) in Portsmouth. 1 Harper Ave, Portsmouth, VA 23707*
3. **Who do I contact during work hours?** *24/7 Emergency Support 888-887-2202 or go to <https://www.thermoking.com/dealers> and enter the city, state, or zip code where you need assistance.*
4. **Who do I contact if I am having trouble after normal business hours?** *24/7 Emergency Support 888-887-2202 Go to <https://www.thermoking.com/dealers> and enter the city, state, or zip code where you need assistance. The driver is responsible for making contact with the appropriate vendor and **MUST** not leave the unit while they are awaiting a service call. Drivers will be responsible for abandoning the equipment, if they have made an agreement with the roadside vendor to be dispatched and perform a repair service. **M&R can only be performed by Marine Repair Services or an authorized Thermo King Vendor***



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5. **What do I do if I have road side emergency with the chassis?** *You must follow our over the road policy <https://www.portofvirginia.com/wp-content/uploads/2021/03/HRCP-II-Over-The-Road-Policy-012021.pdf>*
6. **Are street turns allowed?** *HRCP II does not allow street turns on genset assets.*
7. **Who is responsible for fueling?** *The motor carrier is responsible for fueling. The genset must be returned with a full tank of ultra low sulfur diesel fuel or the driver will not be permitted to enter the facility. Drivers can choose their fueling facility of choice, or they can set up an account with Marine Repair Service at 798 Virginia Avenue, in Portsmouth. 757-401-7268*
8. **What will a HRCP GenSet chassis cost per day?** *Please contact us for rate information.*
9. **How will I be billed for these chassis?** *All HRCP genset chassis will be billed in the Blume Global Triaxle billing platform at <https://alcm.rez1.com/>.*
10. **What if I drop the chassis at NIT or VIG?** *Daily billing will continue until the HRCP genset chassis returns to the PCY. If HRCP repositions the chassis back to the PCY, any usage and repositioning cost will be billed to the out gate carrier of record.*
11. **What if I use this chassis for a door move or carrier haulage?** *All HRCP genset chassis usage is billed to the Motor Carrier.*

Questions should be directed to:

Team@hrcp2.org Billing and general inquires 757-296-3550

hrcpmr@hrcp2.org Availability and M&R Questions